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**UTILITY  
PATENT APPLICATION  
TRANSMITTAL**Only for new nonprovisional applications under  
37 C.F.R. § 1.53(b))

Attorney Docket No.

706807US1

First Inventor or  
Application Identifier

Daniel D Snow, Stanley H. Cooke

Title

Method and Arrangement for Automated Provision of Service Hints

Express Mail Label No.

EV026309752US as deposited on: 1-14-04

**APPLICATION ELEMENTS**See MPEP Chapter 600 concerning utility patent  
application contents.

ADDRESS TO: MS Patent Application

Commissioner for Patents

PO Box 1450

Alexandria, VA 22313-1450

1. ☒ \*Fee Transmittal Form (e.g. PTO/SB/17)  
(Submit an original and a duplicate for fee processing)5. ☐ Microfiche Computer Program (Appendix)2. ☒ Specification [Total Pages 15]  
(preferred arrangement set forth below)6. Nucleotide and/or Amino Acid Sequence Submission  
(If applicable, all necessary)

- Descriptive title of the Invention
- Cross References to Related Applications
- Statement Regarding Fed Sponsored R&D
- Reference to Microfiche Appendix
- Background of the Invention
- Brief Summary of the Invention
- Brief Description of the Drawings (if filed)
- Detailed Description
- Claims(s)
- Abstract of the Disclosure

a. ☐ Computer Readable Copyb. ☐ Paper Copy (identical to computer copy)c. ☐ Statement verifying identity of above copies2A. ☐ Preliminary Amendment: Please insert the following  
sentence prior to the first line of the specification of the application:  
This application claims the benefit of U.S. Provisional Application  
Serial No. \_\_\_\_\_, filed \_\_\_\_\_.3. ☒ Drawing(s) (35 U.S.C. 113) [Total Sheets 3]4. Oath or Declaration [Total Pages 2]

- a. ☒ Newly executed (original or copy)
- b. ☐ Copy from a prior application (37 C.F.R. § 1.63 (d))  
(for continuation/divisional with Box 16 completed)

i. ☐ DELETION OF INVENTOR(S)Signed statement attached deleting inventor(s)  
Named in the prior application, see 37 C.F.R.  
§ 1.63(d)(2) and 1.33 (b).**\*NOTE FOR ITEMS 1 & 13: IN ORDER TO BE ENTITLED TO PAY  
SMALL ENTITY FEES, A SMALL ENTITY STATEMENT IS  
REQUIRED (37 C.F.R. § 1.27), EXCEPT IF ONE FILED IN A PRIOR  
APPLICATION IS RELIED UPON (37 C.F.R. § 1.28).****ACCOMPANYING APPLICATION PARTS**7. ☐ Assignment Papers (cover sheet & document(s))8. ☐ 37 C.F.R. § 3.37(b) Statement ☐ Power of  
(when there is an assignee) Attorney9. ☐ English Translation Document (if applicable)10. ☐ Information Disclosure ☐ Copies of IDS  
Statement (IDS)/PTO-1449 Citations11. ☐ Preliminary Amendment12. ☒ Return Receipt Postcard MPEP 503)13. ☐ Statement (s) ☐ Statement filed in prior  
(PTO/SB/09-12) application, Status still proper  
and desired14. ☐ Certified Copy of Priority Document(s)  
(if foreign priority is claimed)15. ☐ Other:16. If a **CONTINUING APPLICATION**, Check appropriate box, and supply the requisite information below and in a preliminary amendment:  
☐ Continuation ☐ Divisional ☐ Continuation-in-part (CIP) of prior application No. \_\_\_\_\_

Prior application information: Examiner \_\_\_\_\_

**FOR CONTINUATION OR DIVISIONAL APPS only:** The entire disclosure of the prior application, from which an oath or declaration is supplied under  
Box 4b, is considered a part of the disclosure of the accompanying continuation or divisional application and is hereby incorporated by reference. The  
incorporation can only be relied upon when a portion has been inadvertently omitted from the submitted application parts.**17. CORRESPONDENCE ADDRESS**☐ Customer Number or Bar Code Label **24938** or ☒ Correspondence address below  
(Insert Customer No. or Attach bar code label here)

Name	Ralph E Smith				
	DaimlerChrysler Intellectual Capital Corporation				
Address	CIMS 483-02-19				
	800 Chrysler Drive East				
City	Auburn Hills	State	Michigan	Zip Code	48326-2757
Country	United States	Telephone	(248) 944-6519	Fax	(248) 944-6537

Name (Print or Type)	Ralph E Smith	Registration No.	35,474
Signature	<i>Ralph E Smith</i>	Date	1/14/04

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, Patent and Trademark Office, Washington, D.C. 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Box Patent Application, Washington, D.C. 20231.

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<h2 style="margin: 0;">FEE TRANSMITTAL</h2> <h3 style="margin: 0;">For FY 2001</h3> <p style="margin: 5px 0 0 20px;">Patent fees are subject to annual revision. Small Entity payments <u>must</u> be supported by a small entity statement, otherwise large entity fees must be paid. See Forms PTO/SB/09-12.</p>		<b>Complete if Known</b>	
		Application Number	
		Filing Date	
		First Named Inventor	Daniel D Snow
		Examiner Name	
		Group / Art Unit	
TOTAL AMOUNT OF PAYMENT (\$)		770	Attorney Docket No. 706807US1

<h3 style="text-align: center; margin: 0;">METHOD OF PAYMENT (check one)</h3> <p>1. <input checked="" type="checkbox"/> The Commissioner is hereby authorized to charge indicated fees and credit any over payments to:</p> <p>Deposit Account Number <span style="border: 1px solid black; padding: 2px 20px;">03-1800</span></p> <p>Deposit Account Name <span style="border: 1px solid black; padding: 2px 20px;">DaimlerChrysler Intellectual Capital Corporation</span></p> <p><input checked="" type="checkbox"/> Charge Any Additional Fee Required Under 37 CFR 1.16 and 1.17</p> <p>2. <input type="checkbox"/> Payment Enclosed:  <input type="checkbox"/> Check   <input type="checkbox"/> Money Order   <input type="checkbox"/> Other</p> <h3 style="text-align: center; margin: 0;">FEE CALCULATION</h3> <p><b>1. BASIC FILING FEE</b></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Large Entity Fee Code</th> <th>Large Entity Fee (\$)</th> <th>Small Entity Fee Code</th> <th>Small Entity Fee (\$)</th> <th>Fee Description</th> <th>Fee Paid</th> </tr> </thead> <tbody> <tr> <td>1001</td> <td>770</td> <td>2001</td> <td>385</td> <td>Utility filing fee</td> <td style="border: 1px solid black; text-align: center;">770</td> </tr> <tr> <td>1002</td> <td>340</td> <td>2002</td> <td>170</td> <td>Design filing fee</td> <td style="border: 1px solid black;"></td> </tr> <tr> <td>1003</td> <td>530</td> <td>2003</td> <td>265</td> <td>Plant filing fee</td> <td style="border: 1px solid black;"></td> </tr> <tr> <td>1004</td> <td>770</td> <td>2004</td> <td>385</td> <td>Reissue filing fee</td> <td style="border: 1px solid black;"></td> </tr> <tr> <td>1005</td> <td>160</td> <td>2005</td> <td>80</td> <td>Provisional filing fee</td> <td style="border: 1px solid black;"></td> </tr> <tr> <td colspan="5" style="text-align: right;"><b>SUBTOTAL (1)</b></td> <td style="border: 1px solid black; text-align: center;">770</td> </tr> </tbody> </table> <p><b>2. EXTRA CLAIM FEES</b></p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Total Claims</th> <th>Extra Claim</th> <th>Fee from below</th> <th>Fee Paid</th> </tr> </thead> <tbody> <tr> <td><span style="border: 1px solid black; padding: 2px 10px;">17</span> - 20** = <span style="border: 1px solid black; padding: 2px 10px;">0</span> X <span style="border: 1px solid black; padding: 2px 10px;">0</span> = <span style="border: 1px solid black; padding: 2px 10px;">0</span></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Independent Claims <span style="border: 1px solid black; padding: 2px 10px;">3</span> - 3** = <span style="border: 1px solid black; padding: 2px 10px;">0</span> X <span style="border: 1px solid black; padding: 2px 10px;">0</span> = <span style="border: 1px solid black; padding: 2px 10px;">0</span></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Multiple Dependent <span style="border: 1px solid black; padding: 2px 10px;">0</span> = <span style="border: 1px solid black; padding: 2px 10px;">0</span></td> <td></td> <td></td> <td></td> </tr> </tbody> </table> <p>**or number previously paid, if greater; For Reissues, see below</p> <table style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Large Entity Fee Code</th> <th>Large Entity Fee (\$)</th> <th>Small Entity Fee Code</th> <th>Small Entity Fee (\$)</th> <th>Fee Description</th> </tr> </thead> <tbody> <tr> <td>1202</td> <td>18</td> <td>2202</td> <td>9</td> <td>Claims in excess of 20</td> </tr> <tr> <td>1201</td> <td>86</td> <td>2201</td> <td>43</td> <td>Independent claims in excess of 3</td> </tr> <tr> <td>1203</td> <td>290</td> <td>2203</td> <td>145</td> <td>Multiple dependent claim, if not paid</td> </tr> <tr> <td>1204</td> <td>86</td> <td>2204</td> <td>43</td> <td>** Reissue independent claims over original patent</td> </tr> <tr> <td>1205</td> <td>18</td> <td>2205</td> <td>9</td> <td>** Reissue claims in excess of 20 and over original patent</td> </tr> <tr> <td colspan="5" style="text-align: right;"><b>SUBTOTAL (2)</b></td> </tr> </tbody> </table>	Large Entity Fee Code	Large Entity Fee (\$)	Small Entity Fee Code	Small Entity Fee (\$)	Fee Description	Fee Paid	1001	770	2001	385	Utility filing fee	770	1002	340	2002	170	Design filing fee		1003	530	2003	265	Plant filing fee		1004	770	2004	385	Reissue filing fee		1005	160	2005	80	Provisional filing fee		<b>SUBTOTAL (1)</b>					770	Total Claims	Extra Claim	Fee from below	Fee Paid	<span style="border: 1px solid black; padding: 2px 10px;">17</span> - 20** = <span style="border: 1px solid black; padding: 2px 10px;">0</span> X <span style="border: 1px solid black; padding: 2px 10px;">0</span> = <span style="border: 1px solid black; padding: 2px 10px;">0</span>				Independent Claims <span style="border: 1px solid black; padding: 2px 10px;">3</span> - 3** = <span style="border: 1px solid black; padding: 2px 10px;">0</span> X <span style="border: 1px solid black; padding: 2px 10px;">0</span> = <span style="border: 1px solid black; padding: 2px 10px;">0</span>				Multiple Dependent <span style="border: 1px solid black; padding: 2px 10px;">0</span> = <span style="border: 1px solid black; padding: 2px 10px;">0</span>				Large Entity Fee Code	Large Entity Fee (\$)	Small Entity Fee Code	Small Entity Fee (\$)	Fee Description	1202	18	2202	9	Claims in excess of 20	1201	86	2201	43	Independent claims in excess of 3	1203	290	2203	145	Multiple dependent claim, if not paid	1204	86	2204	43	** Reissue independent claims over original patent	1205	18	2205	9	** Reissue claims in excess of 20 and over original patent	<b>SUBTOTAL (2)</b>					<h3 style="text-align: center; margin: 0;">FEE CALCULATION (continued)</h3> <p><b>3. 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120	310	220	155	Filing a brief in support of an appeal																																																																																																																																																																																																																																																																																				
121	270	221	135	Request for oral hearing																																																																																																																																																																																																																																																																																				
138	1,510	138	1,510	Petition to institute a public use proceeding																																																																																																																																																																																																																																																																																				
140	110	240	55	Petition to revive – unavoidable																																																																																																																																																																																																																																																																																				
141	1,240	241	620	Petition to revive – unintentional																																																																																																																																																																																																																																																																																				
142	1,240	242	620	Utility issue fee (or reissue)																																																																																																																																																																																																																																																																																				
143	440	243	220	Design issue fee																																																																																																																																																																																																																																																																																				
144	600	244	300	Plant issue fee																																																																																																																																																																																																																																																																																				
122	130	122	130	Petitions to the Commissioner																																																																																																																																																																																																																																																																																				
123	50	123	50	Petitions related to provisional applications																																																																																																																																																																																																																																																																																				
126	180	126	180	Submission of Information Discl. Stmt.																																																																																																																																																																																																																																																																																				
581	40	581	40	Recording of each patent assignment per property (times number of properties)																																																																																																																																																																																																																																																																																				
146	710	246	355	Filing a submission after final rejection (37 CFR 1.129(a))																																																																																																																																																																																																																																																																																				
149	710	249	355	For each additional invention to be examined (34 CFR 1.129(b))																																																																																																																																																																																																																																																																																				
Other fee (specify) _____																																																																																																																																																																																																																																																																																								
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* Reduced by Basic Filing Fee Paid																																																																																																																																																																																																																																																																																								
<b>SUBTOTAL (3)</b>					(\$ 0)																																																																																																																																																																																																																																																																																			

<b>SUBMITTED BY</b>				<b>Complete (if applicable)</b>	
Typed or Printed Name		Ralph E Smith		Reg. Number 35,474	
Signature		Date 1/14/04		Deposit Account User ID	